

St Joseph`s Catholic Primary School
Manor square
Otley
LS21 3AP

St Mary`s Menston, a Catholic Voluntary Academy
Bradford Road
Menston
LS29 6AE

27th January 2022

Dear Mr Beardsley,

I am writing to you with great disappointment. The technology that you have provided us with over the last few years is appalling. Here at St Josephs, many problems are faced when using the laptops such as they always need updating and not all of them have the right apps.

When in ICT lessons, it has been so much harder due to not having enough laptops. In addition to this, we would have to interrupt a different class to borrow the laptops or share with a partner. This means we can`t work independent. During ICT lessons, many problems occur such as: keys are missing, not being able to login, taking forever to load and children lose valuable learning time.

I would also like to point out that when you go on programs it will not always save your work. this is due to the computers not connecting to the internet. This could cause being behind on work and a multitude of other things.

The consequences of this are not just children but the teachers get very stressed and don`t enjoy the lesson especially when it deletes your work: hopeless and frustrated. Clearly this is unacceptable and I cannot imagine that this is the quality that you expect in one of these schools.

In conclusion, St Josephs are utterly appalled with the poor quality of the technology that you provide. An appropriate solution to this, would be at least a full class worth of high-class laptops. I will be looking forward to receiving them by the end of the month.

Your sincerely,

Cora